Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 10/01/2014 - 09/30/2015

Coverage for: Individual & Family | Plan Type: PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.bcbsla.com or by calling 1-800-599-2583.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	Network Providers: \$600 Person; \$1,800 Family; Non-Network Providers: \$1,500 Person; \$3,500 Family; Per Calendar Year	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the Common Medical Event chart for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	Yes. Prescription Drug Deductible: \$175 Person; \$525 Family; Per Calendar Year	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
Is there an out-of-pocket limit on my expenses?	Network Providers: \$3,000 Person; \$6,000 Family; Non- Network Providers: \$5,000 Person; \$10,000 Family - Per Calendar Year	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out-of-pocket limit?	Premiums, Balance Billed Charges, Member Cost Share, and Health Care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Is there an overall annual limit on what the plan pays?	No.	The Common Medical Event chart describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.

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Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a full listing of participating providers, see www.bcbsla.com or call 1-800-599-2583.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the Common Medical Event chart for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed in Excluded Services & Other Covered Services. See your policy or plan document for additional information about excluded services .



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use Preferred <u>providers</u> by waiving or charging you lower <u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions	
If you visit a health care provider's office	Primary care visit to treat an injury or illness	20% coinsurance after deductible	35% coinsurance after deductible	Supplementary Accident charges covered at 100% deductible waived up to \$300	
or clinic	Specialist visit	20% coinsurance after deductible	35% coinsurance after deductible	None	

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	Other practitioner office visit	20% coinsurance after deductible	35% coinsurance after deductible	None
	Preventive care/screening	No Cost	Not Covered	None
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance after deductible	35% coinsurance after deductible	None
ii you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization
If you need drugs to treat your illness or	Generic	\$15 copayment retail; \$45 copayment mail order		Retail: 34-day supply Mail Order: 90-day supply
condition More information about prescription	Preferred Brand	\$25 copayment retail; \$75 copayment mail order	Not Applicable	Retail: 34-day supply Mail Order: 90-day supply
drug coverage is available at www.scriptcare.com.	Non-Preferred Brand	\$40 copayment retail; \$120 copayment mail order	Not Applicable	Retail: 34-day supply Mail Order: 90-day supply
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	35% coinsurance after deductible	None
outpatient surgery	Physician/surgeon fees	20% coinsurance after deductible	35% coinsurance after deductible	None
If we are d	Emergency room services	20% coinsurance after deductible	20% coinsurance after deductible	None
If you need immediate medical attention	Emergency medical transportation	20% coinsurance after deductible	20% coinsurance after deductible	None
attention	Urgent care	20% coinsurance after deductible	35% coinsurance after deductible	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization.

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If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/healthreform or call 1-800-599-2583 to request a copy.

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	Physician/surgeon fee	20% coinsurance after deductible	35% coinsurance after deductible	None
	Mental/Behavioral health outpatient services	20% coinsurance after deductible	35% coinsurance after deductible	Authorization may be required.
If you have mental health, behavioral	Mental/Behavioral health inpatient services	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization.
health, or substance abuse needs	Substance use disorder outpatient services	20% coinsurance after deductible	35% coinsurance after deductible	Authorization may be required.
	Substance use disorder inpatient services	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization.
	Prenatal and postnatal care	20% coinsurance after deductible	35% coinsurance after deductible	Minor dependent pregnancy is not covered.
If you are pregnant	Delivery and all inpatient services	20% coinsurance after deductible	35% coinsurance after deductible	Inpatient admissions of more than 48 hours following routine vaginal deliveries require authorization. Inpatient admissions of more than 96 hours following cesarean section deliveries require authorization.

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	Home health care	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization.
	Rehabilitation services	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization.
If you need help recovering or have	Habilitation services	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization.
other special health needs	Skilled nursing care	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization.
	Durable medical equipment (DME)	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization for DME greater than \$300.
	Hospice service	20% coinsurance after deductible	35% coinsurance after deductible	Must obtain authorization.
If your child needs	Eye exam	No Cost	Not Covered	Services limited to one (1) per benefit period.
dental or eye care	Glasses	Not Covered	Not Covered	Not Covered
	Dental check-up	Not Covered	Not Covered	Not Covered

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery

- Dental Care
- Hearing Aids
- Infertility Treatment

- Long-Term Care
- Routine Foot Care
- Weight Loss Programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

• Chiropractic Care

- Non-emergency care when traveling outside the United States
- Private-Duty Nursing
- Routine Eye Care

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-599-2583. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Blue Cross and BlueShield of Louisiana at 1-800-599-2583 or <u>www.bcbsla.com</u> OR the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does** provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This** health coverage does meet the minimum value standard for the benefits it provides.

To see exam	ples o	f how this	plan mi	ight cover costs	for a sam	ple medical	situation,	see the next	page.——

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,435
- Patient pays \$2,105

Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Inpatient Medications	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

Patient pays:

i ationi pays.	
Deductibles	\$623
Co-pays	\$0
Coinsurance	\$1,332
Limits or exclusions	\$150
Total	\$2,105

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,597
- Patient pays \$1,803

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and	\$1,300
Supplies	\$1,300
Office Visits	\$250
Procedures	\$450
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

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Deductibles	\$775
Co-pays	\$585
Coinsurance	\$364
Limits or exclusions	\$79
Total	\$1,803

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the **Coverage Examples?**

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

XNo. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as copayments, deductibles, and coinsurance.

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